Accessibility Statement for Manston Parish Council Website

This website is run by Manston Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We've also made the website text as simple as possible to understand. Abilitynet has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website aren't fully accessible:

- you can't modify the line height or spacing of text
- some PDF documents aren't fully accessible to screen reader software
- you can't skip to the main content when using a screen reader
- some scanned documents aren't accessible to screen reader software
- some external documents aren't accessible to screen reader software

What to do if you can't access parts of this website

If you need information on this website in a different format such as accessible PDF, large print, easy read or audio recording for example, please use the details below to request:
Email: clerk@manstonparishcouncil.gov.uk
We will consider your request and get back to you within 20 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact the Parish Clerk, Miss Ashley Stacey.
Email: clerk@manstonparishcouncil.gov.uk

Enforcement procedure
The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS)

Contact us
Parish Council Clerk & RFO: Mrs Elizabeth J Carr BA(Hons) MBA
Parish Council Post Box: c/o Manston Village Hall, Preston Road, Ramsgate, Kent CT12 5BA
Email: manstonparishcouncil@gmail.com

Technical information about this website's accessibility
Manston Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is currently partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

There may be pages with Read more / click here links. See WCAG 2.4 Success Criterion 4.4 (Link Purpose (In Context))

There may be some pages where there are stray end tags. See WCAG 2.1 success criterion 4.1.1 (Parsing).

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so that they are accessible to a screen reader. See WCAG 2.1 success criterion 4.1.2 (name, role value).

Some images on the website pages may not have a text alternative, so the information on them isn't available to people using a screen reader. See WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by September 2026. When we publish new content, we'll make sure our use of images meets accessibility standards.

How we tested this website
This website was tested prior to the writing of this statement. The tests were carried out by us, both manually and using Wave.

This statement was prepared March 2025 and supersedes the previous version dated September 2020.